

# Retaining Quality Senior Care Staff



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\_\_\_\_\_ Starts During  
the Hiring Process



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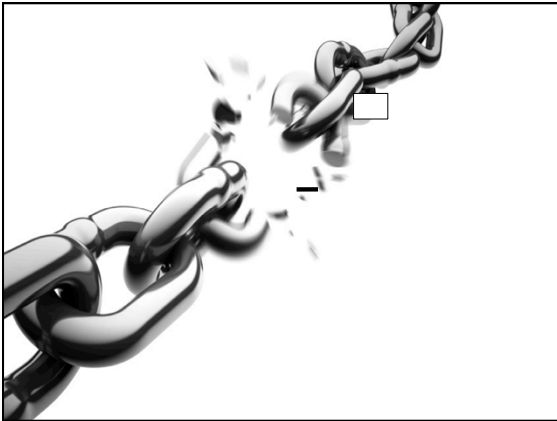
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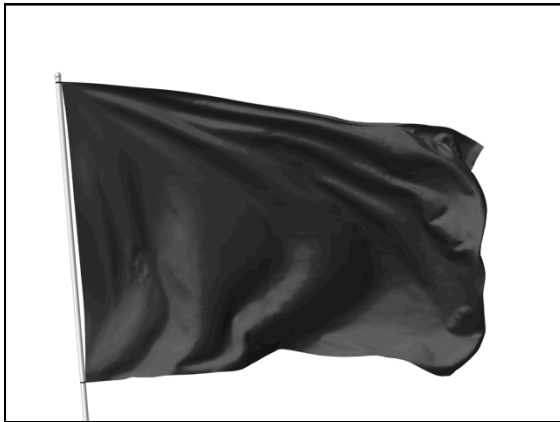
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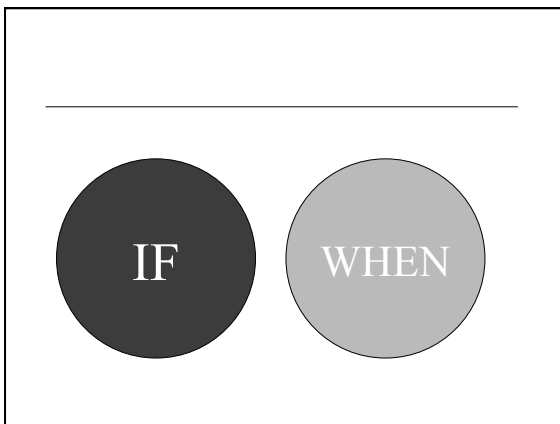
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The 3 Types of Interview Questions

- AVOID
  - \_\_\_\_\_
  - \_\_\_\_\_
- USE
  - \_\_\_\_\_

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## Behavior-Based Questions

- Target behavior-based as the majority of your questions to be asked
- Watch for people who want to use
  - \_\_\_\_\_

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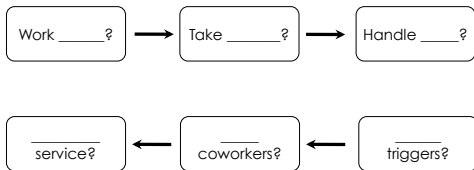
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## What Interviews Are For



With a partner, write a behavior-based question for a subject area above.

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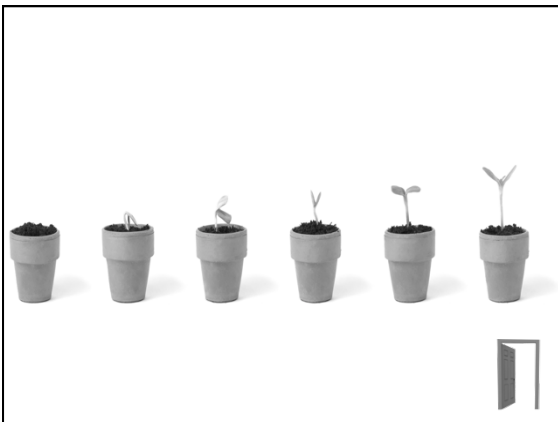
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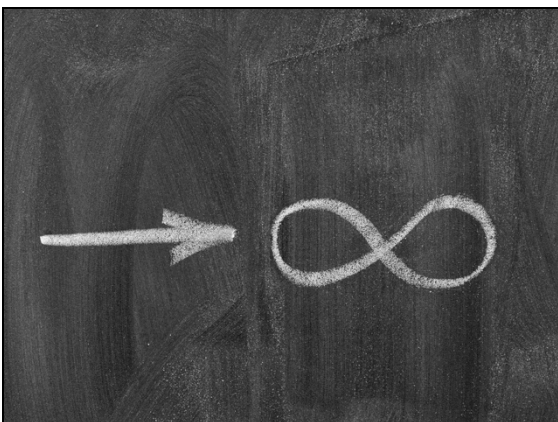
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Categorize your staff

with good _____	with good _____
with poor _____	with poor _____

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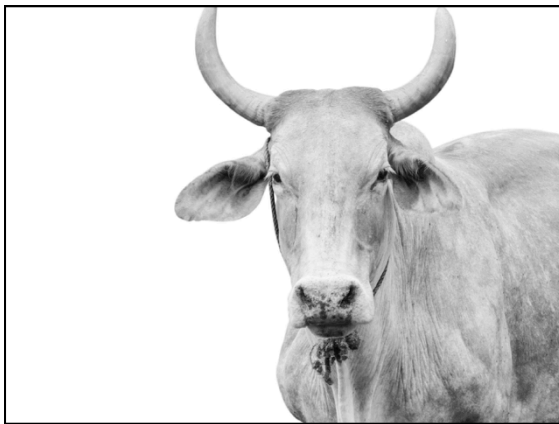
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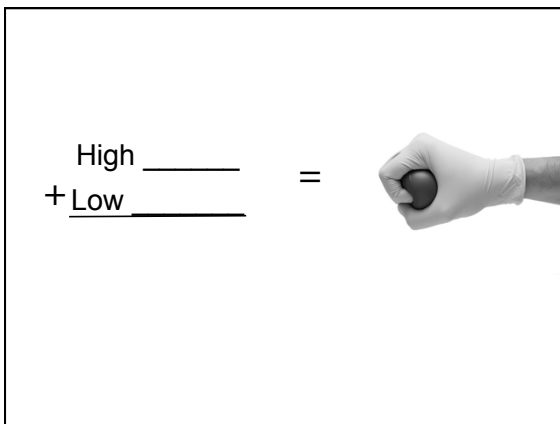
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Thanks for listening.

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